

Pay Pool Administrator Advisory

2017-8

Issue Date: May 1, 2017

Topic: Reminder for CAS2Net Users to Communicate through their Local Support

Discussion: Recently the CAS2Net Support Team has received an increase number of direct requests from component users. To best utilize our CAS2Net Support Team, tickets should be first addressed to the user's local support point of contact, (POC), such as their Pay Pool Administrator, who will then elevate the ticket to the next level, as needed. Please ensure users know who their first POC is for CAS2Net questions.

Actions: Please remind users to submit help desk tickets through their local support and communicate to users the name and contact information of their local support POC.

Note: If you have any questions, feel free to email AcqDemo Program Office:
AcqDemo.Contact@hci.mil.