

Pay Pool Administrator Advisory

2017-4

Issue Date: March 09, 2017

Topic: ALTESS Monthly Maintenance Window (MMW) may impact your CAS2Net Session

Discussion: The ALTESS Service Desk Monthly Maintenance Window (MMW) is scheduled for Friday March 31, 2017 at 1730 EST, concluding on Sunday April 2, 2017 at 0700 EST. Monthly maintenance allows ALTESS to accomplish the goal of providing the best possible service and support to your organization and ultimately to the Warfighter. It also enables your system and CAS2Net to operate at peak performance, to comply with the most updated security measures, and to deliver a cost effective and sustained level of availability.

Please note that this does not mean CAS2Net will be unavailable through the entire scheduled maintenance; however, in order to effectively perform testing, fix issues, and to gather testing results, it will be necessary to allocate a window of time when system availability will be low. If there is any anticipated downtime, details will be communicated through your organization's Service Manager.

Action: None

Note: If you have any questions, please email La Tosha Headley at latosha.headley@hci.mil