

Pay Pool Administrator Advisory

Issue Date: February 21, 2017

Topic: ALTESS Service Desk Emergency Maintenance may impact your CAS2Net session

Discussion: The ALTESS Service Desk will perform emergency maintenance on the load balancing cluster on Thursday, 23 Feb 2017. The maintenance window is scheduled for 2000 EST to 2359 EST on that day. All ALTESS-hosted systems, such as CAS2Net, may experience brief periods of connectivity loss, as devices in the cluster are upgraded. However, systems are not expected to experience long-term outages during this event.

Please note, CAS2Net access will continue through the entire scheduled emergency maintenance, with only brief suspensions of connectivity. However, we have allocated a window of time when system availability should be low. If there is any anticipated downtime, details will be communicated through your organization's Service Manager.

Action: None

Note: If you have any questions, please email La Tosha Headley at latosha.headley@hci.mil