



Pay Pool Administrator Advisory

2014-8

Issue Date: June 12, 2014

Topic: Possible System Interruptions In Response to Host Server (ALTESS) Updates

Discussion: ALTESS notified the DoD AcqDemo Program Office of the need to apply patches to keep systems they maintain for us configured in accordance with DoD mandates. To that end, Microsoft patches will be applied to the CAS2Net production system on 13 June, 11 July and 15 August 2014. SRA will test CAS2Net following the patches to make sure all functions are still working properly and will promptly react to any operating errors.

The Program Office will send a notification to pay pool administrators of confirmed downtime with estimates for connectivity if available.

Please note that desktop-side updates (such as Adobe, MS Windows & MS Internet Explorer) will be applied by your local administration on their schedule and some things may be affected. Unfortunately, we have no oversight of your local schedule nor can we predict if any operating errors will result. Any resulting incompatibilities will need to be worked out with your local administration support.

Action: Please inform your users that **there is a possibility of CAS2Net system interruptions as patches are installed on 13 June, 11 July and 15 August.**

Occasionally when patches are applied, the DoD AcqDemo Helpdesk receives a number of "I could login before but not now" messages. The reason has consistently been that configuration changes were also made locally on their desktop or network side. To test this, ask users who experience this problem to try to login onto a different computer or network. If the login is successful elsewhere, then the changed desktop and or network configurations need to be fixed by local administrative support.

Thank you.