

# Pay Pool Administrator Advisory

2014-10

Issue Date: September 3, 2014

**Topic:** Scheduled Server Maintenance – CAS2Net Temporarily Unavailable 7 September 2014

**Discussion:** During the hours of 2:00 to 5:00 EST on 7 September, users will not be able to access CAS2Net due to scheduled maintenance at the host server site, the Acquisition Logistics and Technology Enterprise System and Services (ALTESS). Hopefully, applying the patch on the weekend may lessened the number of CAS2Net users who experience an interruption of service.

**Action:** Advise your CAS2Net users that CAS2Net will not be available during the scheduled maintenance period. Additionally, we've added a notification banner to the Welcome screen to alert users of the service outage.

## Welcome to CAS2Net

### Service Outage Notice

CAS2Net will be temporarily unavailable 07-Sep-2014 1400-1700 ET for server maintenance.

*Posted by: Karl Boehm, 03-Sep-2014 02:06 PM*

We anticipate CAS2Net will be operational no later than 5:00 EST on 7 September. We will send another notification on Monday morning, 8 September, in the event the system remains unavailable beyond the scheduled timeframe.

We ask that you thank the workforce for their patience and we apologize for any inconvenience.